

Clauo.com Terms of Service

Last Updated: 22/11/2024

Welcome to Clauo.com ("the Platform"). These Terms of Service ("Terms") govern your access to and use of the Platform, including the services offered to connect users based on complementary skills for mutual exchange and growth.

By accessing or using Clauo.com, you agree to comply with and be bound by these Terms. If you do not agree to these Terms, you should not use the Platform.

1. Introduction

Clauo.com is a collaborative platform that allows users to connect with one another to exchange knowledge and services. Users may offer strengths in certain skills (e.g., coding, marketing, etc.) in exchange for support in areas where they may have gaps (e.g., technical support, marketing expertise). Our mission is to foster growth through collaboration, helping users achieve their personal and professional goals.

2. Account Registration and Responsibilities

- **Eligibility:** You must be at least 18 years old or the age of majority in your jurisdiction to use Clauo.com.
- **Account Creation:** To access the Platform, you must register for an account. You agree to provide accurate, complete, and up-to-date information during the registration process.
- **User Responsibilities:** You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

3. User Conduct

By using the Platform, you agree to:

- Use the Platform only for lawful purposes.
- Offer skills or services that align with the categories provided on the Platform.
- Communicate respectfully and professionally with other users.
- Not engage in activities that could harm the integrity, security, or functionality of the Platform.
- Respect the privacy of other users and not share personal data without consent.

4. Services and Exchanges

- **Exchanging Skills:** Users can post their strengths and gaps in skills on their profiles. The Platform helps match users with complementary skills to foster mutual exchanges.
- **Collaboration:** Users may enter into an agreement to collaborate based on their individual strengths and needs. Any agreement is solely between the users involved, and Clauo.com is not responsible for the outcome of these collaborations.

- **Content Ownership:** Users retain ownership of the content they upload to the Platform. By posting content, users grant Clauo.com a non-exclusive, worldwide license to use, display, and distribute it within the scope of the Platform.

5. Fees and Payments

- **Free vs. Premium Services:** Some features on the Platform may be available for free, while others may require a subscription or payment. The terms of such fees will be clearly outlined on the Platform.
- **Payments for Services:** If users agree to enter a financial exchange for services, they are responsible for settling payments directly with one another. Clauo.com does not mediate payment transactions but may offer features to facilitate payments through third-party services.

6. Privacy and Data Protection

- **Data Collection:** We collect personal information as described in our Privacy Policy. You agree to the collection and use of your data in accordance with the Privacy Policy.
- **User Data:** You are responsible for the data you share with other users. We encourage you to be cautious when sharing personal information.

7. Termination of Use

- **Termination by You:** You can terminate your account at any time by following the instructions on the Platform.
- **Termination by Clauo.com:** Clauo.com reserves the right to suspend or terminate your account if you violate these Terms or engage in activities that harm the Platform or its users.
- **Consequences of Termination:** Upon termination, all rights and licenses granted to you will immediately cease, but obligations arising before termination will survive.

8. Disclaimers and Limitation of Liability

- **No Warranty:** The Platform is provided "as-is" without any warranty, express or implied. Clauo.com does not guarantee the accuracy, reliability, or availability of the services.
- **Limitation of Liability:** Clauo.com shall not be liable for any indirect, incidental, or consequential damages arising from your use of the Platform.

9. Indemnification

You agree to indemnify and hold harmless Clauo.com and its affiliates, directors, employees, and agents from any claims, damages, or liabilities arising from your use of the Platform or violation of these Terms.

10. Changes to the Terms

Clauo.com reserves the right to modify or update these Terms at any time. Users will be notified of significant changes, and continued use of the Platform will constitute acceptance of the updated Terms.

11. Governing Law and Dispute Resolution

- **Governing Law:** These Terms are governed by the laws of [Insert Jurisdiction].
- **Dispute Resolution:** Any disputes arising out of or in connection with these Terms will be resolved through binding arbitration in [Insert Location], in accordance with the rules of [Arbitration Institution].

12. Contact Information

For any questions regarding these Terms, please contact us at:

Clauo.com Support

Email: support@clauo.com

Phone: +250 781 604 051

Website: www.clauo.com